

A)	Write distinguishing features of products that differentiate them from services. What are different stages of a new product development?	L2,L4	6
B)	What do you mean by capacity of manufacturing plant? Discuss measures of capacity. Differentiate between design, effective and operating capacity	L2,L3,L4	6
C)	What is plant layout? Discuss different types of layouts in detail.	L2,L3	6
	*** End ***		